

Transitioning MSK services

EFFICIENCY

A tried and tested mobilisation process, that is trusted, reliable and delivers... consistently

Connect

We take the pain away

As the leading specialised independent provider of community musculoskeletal (MSK) services (including physiotherapy, pain and rheumatology) in the UK, serving over 270k NHS patients pa and 75 businesses, we have a tried and tested mobilisation formula.


9 new mobilisations in one year

Time to reach business as usual (performance in line with contract KPIs) is between

1 AND 3 MONTHS



100k
PATIENT
REFERRALS
PER ANNUM



Nearly **100 staff** TUPE'd over successfully, **90%** of which were clinical



WE'VE HAD OVER 80HRS
WORTH OF FACE TO FACE
GP PRACTICE MEETINGS

Connect has successfully delivered **nine mobilisations** in past 12 months (April 16 -April 17).
All delivered on time, within agreed parameters despite complexity and volume.



We've delivered **OVER 40 HRS** worth of GP education sessions reaching over **600 GPs**

Over **10,000 patients** transitioned from previous service providers



We've visited **167 GP practices**

80%
OF ALL PRACTICES



OVER 200 face to face meetings with various stakeholders

“Connect has a robust approach to mobilisation, promoting positive relationships and putting the patient first at every step.”
Clare Barratt, Solutions and Development Manager - Planned Care, Wolverhampton CCG

7 steps to mobilisation

