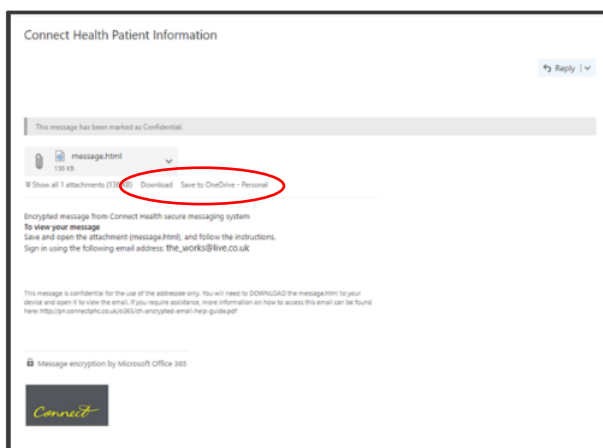


Receiving a secure email from Connect Health – Desktop



Connect Health are now able to send patients secure emails with attachments such as appointment letters, home exercise programmes, clinical letters etc.

When you receive our email, it should look like the below:

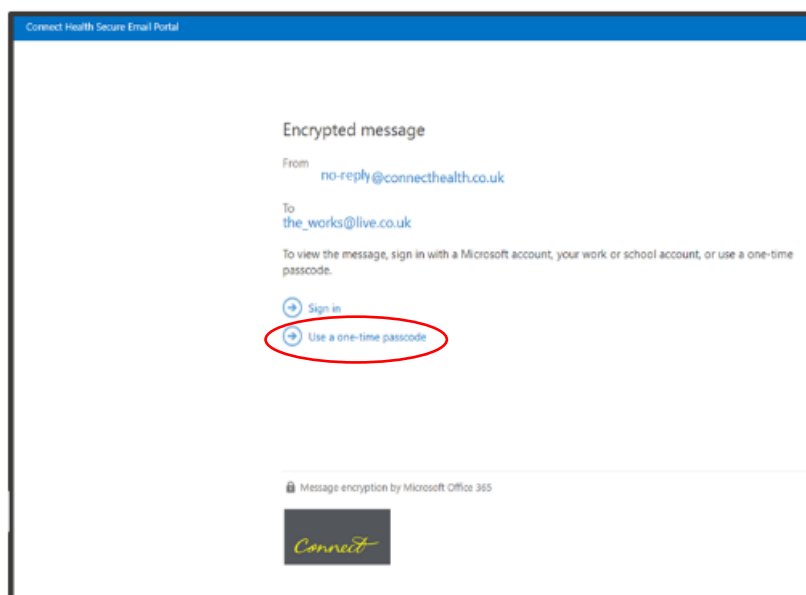


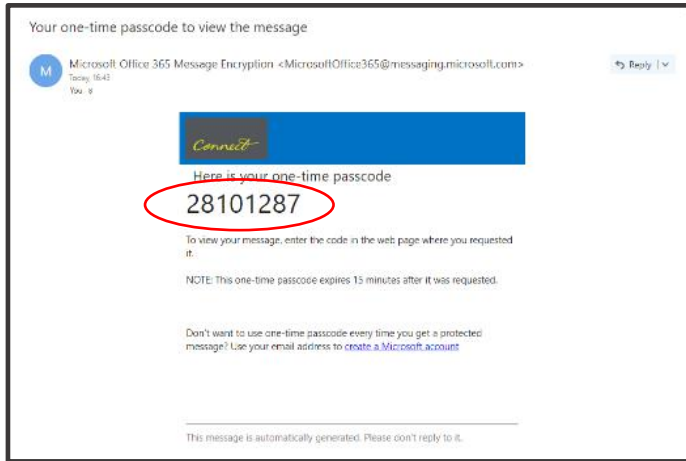
Download/Save and open the attachment

You will have the option to either “Sign In” or “Use a one-time passcode”

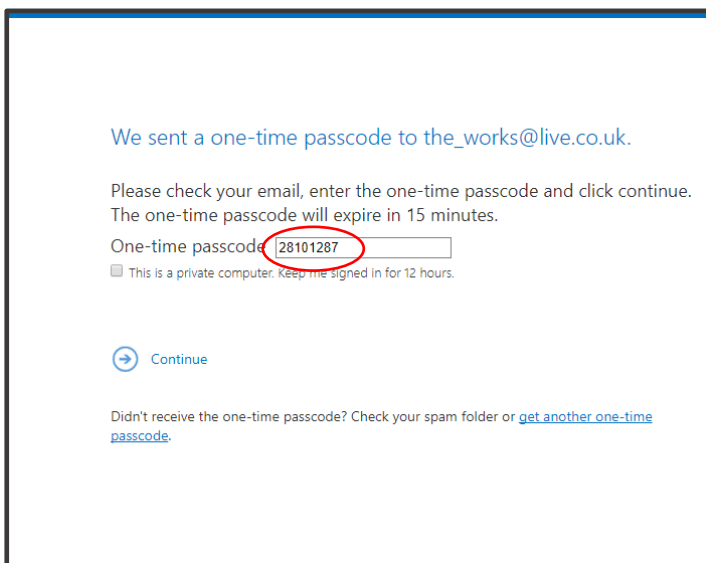
If you have a Microsoft account, you can select the “Sign In” option and follow the instructions.

If you do not have a Microsoft account, or are not sure click ‘Use a one-time passcode’





The passcode will be sent to you in a separate email.



Enter the passcode into the original email and click 'continue'.

You should now be able to read your email.