

Our Candidate Promises



Dynamic

- We will make a commitment to get back to you after you apply within a specific time, and we will respond within that time regardless of whether you will progress to interview or not.
- We will work with you to get an interview time that suits you.
- If you are successful, your offer will be clearly explained to you and you will receive the written offer when we say you will.



Quality

- Our job adverts will accurately reflect the roles we are recruiting for, and we will give enough information in these and our job descriptions to enable you to make an informed decision about applying.
- We select candidates based on merit and nothing else. We employ fair selection techniques and we will provide honest and constructive feedback to everyone. We ensure that our employment policies and practices are inclusive and accessible to all.
- Your interviewer will be trained in assessment and will be fair and consistent.



People Centred

- You will have all the information that you need for the interview.
- Your interviewer will be able to answer any questions you have about the role or the recruitment process. We will ensure that you leave the interview understanding the role, where it fits in the organisation and also of Connect Health and our values.
- We won't 'process' you. We care about you and your needs, and we'll work hard to make sure we're approachable and helpful by recognising and respecting you for the individual you are.
- We will provide an opportunity for you to learn more about Connect Health and what to expect before you join.



Pioneering

- We promise to look at new ways to recruit, so it may be new, it may be innovative, but we'll support you all of the way.
- Should you get to an interview, we'll ask you how we did in making you feel valued through your journey. We like to celebrate what we do well, but we'll also put things right if we can improve.