

Privacy Notice – Care Quality Commission

Plain English explanation	
<p>The Care Quality Commission (CQC) is an organisation established in English law by the Health and Social Care Act. The CQC is the regulator for English health and social care services to ensure that safe care is provided. They inspect and produce reports on all English general practice activities in a rolling 5-year program. The law allows CQC to access identifiable patient data as well as requiring Connect Health to share certain types of data with them in certain circumstances, for instance following a significant safety incident. For more information about the CQC see: http://www.cqc.org.uk/</p>	
1) Data Controller contact details	Connect Health Ltd, The Light Box, Quorum Park, Benton Lane, Newcastle Upon Tyne, Tyne and Wear, NE12 8EU, UK
2) Data Protection Officer contact details	Mr Umar Sabat umarsabat@connecthealth.co.uk
3) Purpose of the processing	To provide the CQC and other regulators with information and reports on the status, activity and performance of the services we provide.
4) Lawful basis for processing	<p>The legal basis for personal data is:</p> <p>Article 6(1)(c) “processing is necessary compliance with a legal obligation to which the controller is subject”</p> <p>Article 6(1)(f) “processing is necessary for the purposes of legitimate interests pursued by the Controller or by a third party”</p> <p>And for Special Category Data</p> <p>Article 9(2)(h) “processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services on the basis of Union or Member State law or pursuant to contract with a health professional and subject to the conditions and safeguards referred to in paragraph 3;”</p>

<p>5) Recipient or categories of recipients of the shared data</p>	<p>The data will be shared with the Care Quality Commission, its officers and staff and members of the inspection teams that visit us from time to time. Other limited amount of information may need to be shared with other regulators as an when required.</p>
<p>6) Rights to object</p>	<p>You have the right to object to some or all of the information being shared. Please contact our Data Protection Officer.</p>
<p>7) Right to access and correct</p>	<p>You have the right to access the data that is being shared and have any inaccuracies corrected. There is no right to have accurate medical records deleted except when ordered by a court of Law.</p>
<p>8) Retention period</p>	<p>The data will be retained for active use during the processing and thereafter according to NHS Policies and the law.</p>
<p>9) Right to Complain.</p>	<p>You have the right to complain to the Information Commissioner’s Office, you can use this link https://ico.org.uk/global/contact-us/</p> <p>or calling their helpline Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate)</p> <p>There are National Offices for Scotland, Northern Ireland and Wales, (see ICO website)</p>

Please note the National Data Opt Out does not apply to this sharing of information. For further information please see: <https://www.nhs.uk/your-nhs-data-matters/>

Date created: 13th March 2021.

Last updated: N/A